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To: Microsoft ATR

Date: 1/23/02 5:02pm

Subject: Microsoft Settlement

More needs to be done to stop Microsoft becoming the sole owner of computer technology and software.

It has reached the point where business says.... 'No body gets fired for buying Microsoft products'.

I believe a lot more needs to be done to address this situation.

- 1) Force Microsoft to provide versions of its OFFICE and OTHER non-operating system products on other platforms.
- Word, Excel, PowerPoint, Access, SqlServer, Project, MSMoney, Encarta for Linux, MacOSX, etc.
- 2) Force Microsoft to STICK with a STANDARD. Instead of grabbing a standard then modifying it to become proprietary.
- 3) Stop customers from having to purchase a machine with Windows pre-installed. A lot of vendors only offer machines with a version of windows installed, regardless of the fact you already have a license or would like to run linux or other operating system.
- 4) Force Microsoft to implement other vendors standards in their operating system. Ie. They MUST include JAVA, FLASH, SHOCKWAVE, etc... By DEFAULT. NOT as an OPTIONAL download.

Thanks Andrew Tierney CastleSoft Pty Ltd.